

Health Home Implementation Webinars

Session #21– August 14, 2013
Program Updates



Agenda

- ▶ New Health Home Program Email
- ▶ Health Home Billing

New Health Home Program Email

Medicaid Health Homes
Medicaid Health Homes Home Page
Medicaid Home
Assessment and Quality Metrics - HH-CMART
Contact Information for Designated Health Homes
Designated Health Homes
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Federal Health Home Requirements
Forms & Templates
Managed Care
Medicaid Provider Enrollment
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Meetings and Webinars
Member Assignment, Tracking System, Billing and Rates
NYS Implementation of Health Homes Guidance Documents
Partner Resources
Population Information
Questions and Answers
Rate Information Questions and Answers

- ▶ The email form can be found on the left of the Health Home website. It is the 6th subject on the side tab, “Email Health Homes”
- ▶ This form is linked to our email inbox and once submitted will automatically be received by the Health Homes Team.
- ▶ In order to submit a question, four fields marked with * must be filled out
 - Subject
 - Question or Comment
 - Name
 - Email Address
- ▶ If you have multiple questions which relate to multiple topics found in the drop down list, ***submit them separately.*** You will receive a quicker response if this is done.

New Health Home Program Email

New York State State Agencies

Department of Health
Information for a Healthy New York

You are Here: [Home Page](#) > [Medicaid Health Homes](#) > Email Health Homes

Email Health Homes

Questions and/or comments regarding New York's implementation of health homes:

Fields marked * are required.

Subject*:

Questions or Comments*:

Please enter your name*:

Please enter your e-mail address*:

Attachment:

(Maximum file size: 10 MB)
Please zip multiple files and submit as one attachment.

A) Select Subject

B) Ask Question/Write comment

C) Enter Name

D) Enter Email Address, reply will be sent to this address

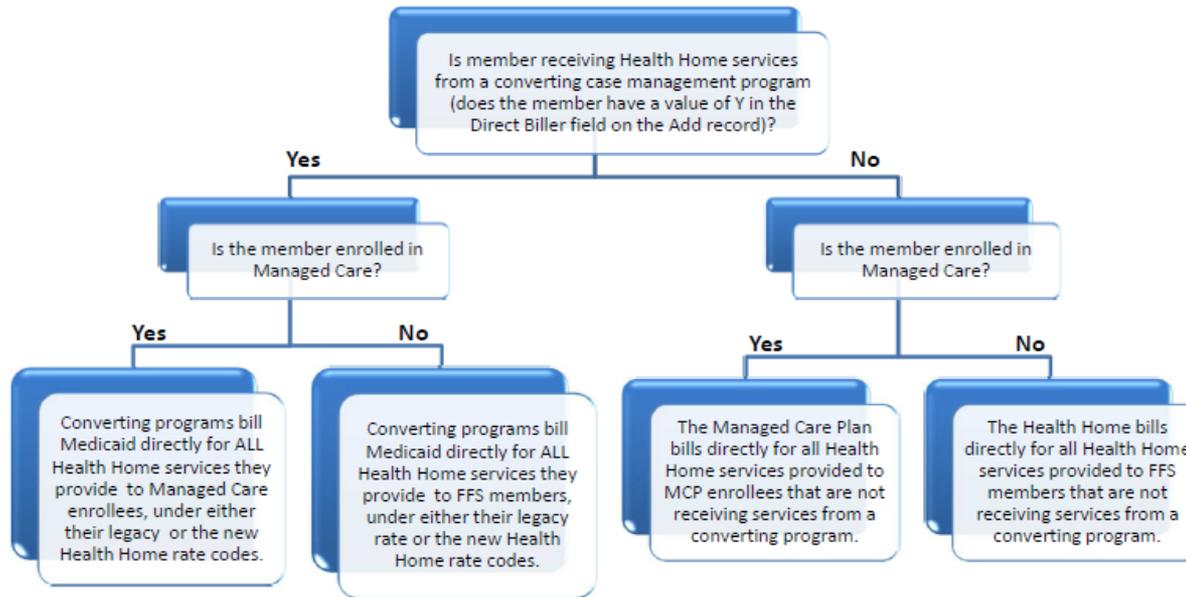
E) Attach document. Only one document can be attached. You will need to create a ZIP file for multiple attachments

Health Home Billing

- ▶ Converting OMH TCM, COBRA, and MATS providers bill Medicaid directly for all Health Home services they provide
 - This includes members that were previously enrolled in the converting program AND new members that have either been referred or assigned to the converting program
- ▶ The Direct Biller indicator in the Tracking System refers to the CMA and indicates that the CMA is a converting provider
- ▶ Converting OMH TCM, COBRA, and MATS providers will bill Medicaid Directly for the first two years of each phase
- ▶ Converting CIDP programs bill directly from 4/1/12 – 3/31/13 for their existing CIDP members only, regardless of phase

Health Home Billing

Determining Entity Responsible for Health Home Billing



NOTE: Converting programs (OMH TCM, MATS, and COBRA) bill directly for members that were enrolled in their programs prior to Health Home conversion AND new members assigned to their programs by Health Homes.

Health Home Billing

Health Home	Example #	Managed Care	Case Management Program	Direct Biller Indicator	Converting provider slot type (will member be billed under N-new HH rate or E-existing blended rate)	Billing Provider	Converting CDP Provider?	MMIS Prov ID/Locator Code	Rate Code
Fee for Service Members									
HH A	1	NA	CMA D	N	NA	HH A	No	11111111/010	1386/1387
HH A	2	NA	HH A	Y	N	HH A	No	11111111/003	1386/1387
HH A	3	NA	CMA E	Y	N	CMA E	No	55555555/003	1386/1387
HH B	4	NA	HH A	Y	N	HH A	No	11111111/003	1386/1387
HH A	5	NA	HH A	Y	E	HH A	No	11111111/003	OMH TCM, MATS, COBRA Existing Blended Rates (1851-52, 1880-83) ^[2]
HH B	6	NA	CMA E	Y	E	CMA E	No	55555555/003	OMH TCM, MATS, COBRA Existing Blended Rates (1851-52, 1880-83) ^[2]
HH B	7	NA	HH A	Y	E	HH A	No	11111111/003	OMH TCM, MATS, COBRA Existing Blended Rates (1851-52, 1880-83) ^[2]
HH B	8	NA	CMA F	N	NA	HH A	Yes	11111111/010	1386/1387 ^[5]
HH B	9	NA	CMA F	Y	E	CMA E	Yes	66666666/003	Existing Blended Rate 1885 ^[2]
Managed Care Members									
HH A	10	MCP C	CMA D	N	NA	MCP C	No	33333333/008	1386/1387
HH A	11	MCP C	HH A	Y	N	HH A	No	11111111/003	1386/1387
HH A	12	MCP C	CMA E	Y	N	CMA E	No	55555555/003	1386/1387
HH B	13	MCP C	HH A	Y	N	HH A	No	11111111/003	1386/1387
HH A	14	MCP C	HH A	Y	E	HH A	No	11111111/003	OMH TCM, MATS, COBRA Existing Blended Rates (1851-52, 1880-83) ^[2]
HH A	15	MCP C	CMA E	Y	E	CMA E	No	55555555/003	OMH TCM, MATS, COBRA Existing Blended Rates (1851-52, 1880-83) ^[2]
HH B	16	MCP C	HH A	Y	E	HH A	No	11111111/003	OMH TCM, MATS, COBRA Existing Blended Rates (1851-52, 1880-83) ^[2]
HH B	17	MCP C	CMA F	N	NA	MCP C	Yes	33333333/008	1386/1387 ^[5]
HH B	18	MCP C	CMA F	Y	E	CMA E	Yes	66666666/003	Existing Blended Rate 1885 ^[2]

Health Home Billing

- ▶ A Health Home may bill directly for a converting provider if the Health Home and converting provider mutually agree the Lead Health Home is the biller
- ▶ The Health Home should retain its agreed upon administrative fee and give remaining balance to the care management provider
- ▶ Health Homes will not have access to legacy rates, only HH 1386/1387 rates
- ▶ The member should be listed in the tracking system with a value of “N” in the Direct Biller Indicator field to indicate that the HH will be billing and not the CMA.
- ▶ Exception: County or State operated TCM programs may not have Lead Health Home bill because they have no way of accepting revenue

Health Home Billing

- ▶ DOH is comparing data in the Health Home tracking system to claims for Health Home services (including services billed under the Legacy rate codes) to identify billing problems.
- ▶ Health Homes will be contacted to verify information in the Health Home tracking system and where necessary, claims for HH services will need to be voided by the Health Home or Managed Care Plan so that downstream care management agencies may bill for services.

Additional Resources

- ▶ The Health Home Provider Manual and Health Home Tracking Systems Specification Document are available on the HH website at:

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/rate_information.htm

Useful Contact Information

- Visit the Health Home website:
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/
- Get updates from the Health Homes listserv. To subscribe send an email to: listserv@listserv.health.state.ny.us (In the body of the message, type SUBSCRIBE HHOMES-L YourFirstName YourLastName)
- To email Health Homes, visit the Health Home Website and click on the tab “Email Health Homes”
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/
- Call the Health Home Provider Support Line: 518-473-5569